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Speaker Qualifications

Since 01/2009 head of the passenger information department
Since 07/1997 employee as an engineer at the Verkehrsverbund Berlin-Brandenburg, department planning and passenger information

Working fields: timetable data management, travel planner, real time data

Real Time Data in Centralized Passenger Information Systems

VBB, a public transport authority for the federal states Berlin and Brandenburg in Germany, has realized real time interfaces to the most of its public transport operators. Now it's possible to establish sophisticated information services and subscribed travel surveillance offers to the customers. How was that work done? Which were the challenges and obstacles? What was reached – and what not? Which work is still undone or unsolved? Which ideas exist for solving the challenges? How to find the best way to inform the customer and what about their expectations? What advantages do the operators have? How will future tendering processes influence real time data processes?

This presentation will report the experience of a public authority, turning from static information services onto dynamic ones. This means by a critic view back, a realistic analysis of the state and an open view for future improvements.