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Speaker Qualifications

Born in 1967 Christian Pettauer studied Business Administration and started his business career in 1994 with Total Walther Feuerschutz GmbH as an assistant controller, focusing on logistic and IT issues.

He changed to ÖBB (Austrian Federal Railways) in 1999. Starting there in the Central IT Department his way led on to the Passenger Services Department where he worked as a project manager, for projects like OeBB-Personenverkehr AG (plc) and 'railjet'. In 2006/07 he was assistant to the Board and later on head of 'Strategic Fleet Management'. Since 2009 he is head of Systems&IT with OeBB-Personenverkehr AG. Christian Pettauer is also General Manager of FZB Fahrzeugbetrieb GmbH.

Real Time Information: Really the Solution for Everything?

Real time information is a very modern thing in today's transport. There are millions of Euros invested in screens, systems and displays. But does it really help in daily life?

Where is the end of useful investment?

The putting into operation of a big screen is a popular thing nowadays. But does it really help the customer of public-transport on her/his daily way?

Especially in rural areas on so called mini-hubs, which is in reality the meeting point of a train and a bus or of two buses three times a day, the willingness to install a display with real time information, showing not only information about the used public transport components, but also the logos of all partners and financiers, is present and almost common use.

Of course real time information has a strong psychological attitude. A minute looking at the display is shorter than a minute not knowing when your train or bus is coming. As long as many passengers are looking at this display, the investment may be ok, but what is far outside an agglomeration? What is the real return on investment?