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Speaker Qualification

Geographer (Social-Geography; Geography of Perception).
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How to fulfil the Promises made in the Timetables?

Abstract

Our customers want to travel from A to B, from door-to-door. The timetables of public transport companies (print or electronic) give them basically the information about departure and arrival times, trip durations and so on.

Which information, however, do our customers need to know how they can travel from door-to-door? Where do we give this information and in which quality?