

## Uwe Bögge

DB Station&Service AG, Regionalbereich Ost, Berlin, D



### Speaker Qualification

Uwe Bögge is 47 years old, married, has two children and one grandchild, lives in Potsdam (Germany).

He is an engineering graduate for traffic, diploma economics, employed with DB (Deutsche Bahn) since 1983, with DB Station&Service (subsidiary for passenger railway stations) since 1994.

Station manager of different stations and areas.

Since 2005 manager operation and railway security within the regional range "East" in Berlin.

## Managing traveller information at the new Berlin Hauptbahnhof

### Abstract

**History (short)**- Step by step to Europe's most advanced crossing station

Opened in 1871 as large station for long distance trains

After war - the last railway station before the border in the western part of Berlin

1989, the fall of wall was the start of a new era for the railways laid

26 May 2006 Opening of Berlin Central Station –Berlin Hauptbahnhof- with many prominent guests and a huge party

**Concept: Architecture designed for the needs of the traveler**

**Short distances** key - architectural feature of the new Berlin Hauptbahnhof

**Transparent design** of the railway station as well as the well thought-out routing system makes it easy for users to find their way around the station.

**Moving** about the station without stairs - importantly in times of the demographic change

**Service and information** for all people, including disabled persons – no barriers

(Help in alighting from, boarding or changing trains during a journey)

**Assistance services** by the Service staff

### Information for Travelers

Managing current information

Timetable showcase, electronic departure boards, announces

**Facts** and figures

54 escalators, 43 lifts, 6 panorama lifts

Length, height, number of trains

300.000 guests daily